E-NOTIFICATION

MANUAL FOR ENTERPRISES



Belgian Federal e-Procurement service



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1 Registering and signing in, account management

Just as with all other e-Procurement applications, e-Notification offers you the advantages of our central user management.

Thanks to this system you only need to register once to gain access to all of our applications. A single sign-on allows you to navigate between the different applications.



If you require more information concerning registering or signing in, please see the manual "User Management" below:

https://www.publicprocurement.be/fr/documents/user-management-enterprises-pdf

2 Summary of user options

The user options on **e-Notification** differ depending on the role of the user. When you are not signed in on the website (anonymous), the options are limited to the publically available functions of the system. To be able to use all the functions, we strongly recommend you to register and sign in on the website.

The table below includes the various options for anonymous users on the one hand, and registered users on the other

| Anonymous | Registered |
|------------------------------------|--------------------------------------------------------|
| Search for a notice | Search for a notice |
| Browse the search results | Browse the search results |
| Download a dossier | Download a dossier |
| - | Configure a search profile |
| - | Configure a "Dynamic purchasing system" search profile |
| - | Configure a "Qualification system" search profile |
| - | Activate messaging |
| - | Add a dossier to your favourite dossiers |
| - | Quickly and simply gain access to selected dossiers |
| - | Create a business card |
| See the availability of a forum | Participate in a forum |
| Access to the e-Tendering platform | Access to the e-Tendering platform |

3 How to search a notice?

3.1 Searching for a notice using the search engine

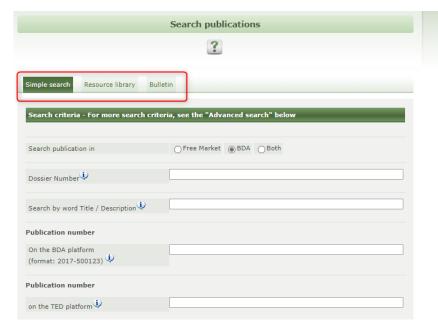


Image 1 the search engine

- Go to https://enot.publicprocurement.be.
- Sign in.
- Select Simple search.
- Enter one or more search criteria:
- Enter the dossier number in the field provided.

- A dossier number consists of two parts:
- the organisation acronym
- and the number that the organisation itself has assigned to the dossier (internal dossier number)
 - Only enter the number in the search criteria.
- Click on

3.1.1 Simple search

| Search publications | | | |
|------------------------------------------------|----------------------------------------------------|--|--|
| ? | | | |
| Simple search Resource library Bu | ılletin | | |
| Search criteria - For more search cri | teria, see the "Advanced search" below | | |
| Search publication in | ○ Free Market ○ BDA ● Both | | |
| Dossier Number | | | |
| Search by word Title / Description | | | |
| Publication number | | | |
| On the BDA platform (format: 2017-500123) 🗘 | | | |
| Publication number | | | |
| on the TED platform 😲 | | | |
| Type of contract | ○ Works ○ Supplies ○ Services | | |
| Dispatch date 🗼 | ☐ Today ☐ Today and yesterday ⑥ Past week ☐ Period | | |

Image 2 Simple search

For a Simple search

1) Search by word:

- Enter (part of) the word that is included in the title or description of the invitation to tender.
- o Enter the keywords required for your search.



You can enter up to three keywords in combination in a search.

- You can enter a combination of multiple keywords :
 - By entering a + character between the words. Words combined with this character are regarded as being in an "or" relationship.
 - By entering a **% character** between the words. Words combined with this character are regarded as being in an **"and"** relationship.
 - By default, this search is carried out in the user's language (for example, in the screenshot on the left, the user's language is English.)
 - In the case of a search term in a foreign language -> select "Advanced search".

2) Search by publication date:

| Dossier Number 🗼 | |
|----------------------------------------------|--|
| Search by word Title / Description | |
| Publication number | |
| On the BDA platform (format: 2017-500123) | |

Image 3 Search by word

| Search publications | | | | |
|----------------------------------------------|----------------------------------------------------|--|--|--|
| ? | | | | |
| | | | | |
| Simple search Resource library Bull | etin | | | |
| | | | | |
| Search criteria - For more search crite | ria, see the "Advanced search" below | | | |
| Search publication in | ○ Free Market ○ BDA ● Both | | | |
| Dossier Number | | | | |
| (\$) | | | | |
| Search by word Title / Description | | | | |
| Publication number | | | | |
| On the BDA platform (format: 2017-500123) | | | | |
| | | | | |
| Publication number | | | | |
| on the TED platform 😲 | | | | |
| Type of contract | ○ Works ○ Supplies ○ Services | | | |
| Dispatch date 🤃 | ○ Today ○ Today and yesterday ● Past week ○ Period | | | |

Image 4 Publication number

On the BDA platform

Format: 2021-500889

• On the TED platform

Use the TED number of the European publication platform.

Format:: 2021 / S 001-000000

On our platform, you can only use this number to search for notices from contracting authorities in Belgium. European invitations to tender originating from other countries are not available on our platform.

3) Type of contract:

- Works
- Supplies (of goods)
- Services

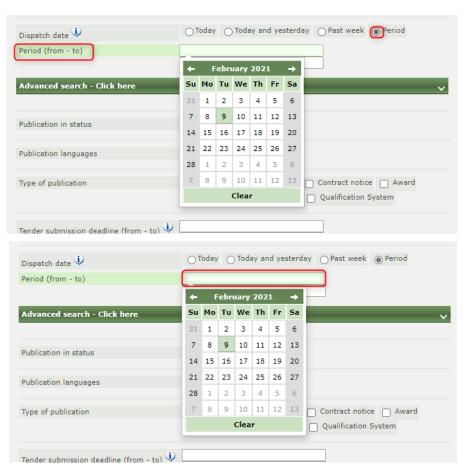


Image 5 Dispatch date

4) Dispatch date:

The date on which the contracting authority sent the notice to the platform. This may differ from the date of publication.

Choose from:

- Today
- Today and yesterday
- Past week
- Period

The dispatch date is set by default to "past week". This limits the number of searches considerably. We therefore recommend that you always select "period" when starting a new search, in order to view all results.

3.1.2 Advanced search



Image 6 Advanced search



Image 7 Overview of the advanced search

To switch to an Advanced search, click on the drop-down menu underneath.

1) Publication in status:

- Active
- Inactive
- All

| Active | Inactive | |
|--------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| The active notices are notices: whose submission deadline has not yet passed. that have been recently published. | The inactive notices are notices: whose submission deadline has passed. that were published more than three months ago. | |

2) Publication languages:

Select the language of publication/the keywords that you have entered (de, en, fr or nl).

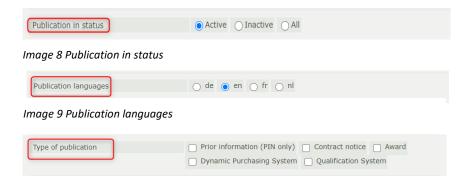


Image 10 Type of publication

3) Type of publication:

You can use this option to search according to type of publication, such as:

- Prior information (PIN only): a publication posted prior to announcement of the contract.
- Contract notice: an announcement of an invitation to tender.
- Award: an announcement of the awarding of a contract.
- Dynamic Purchasing System: a type of purchasing method.
- Qualification System:

4) Tender submission deadline

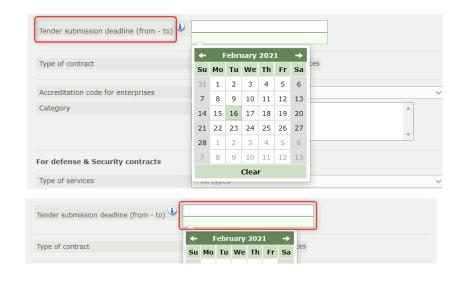
If you wish, you can enter dates to refine the search.

Example:

- From 01/09/2021
- To 01/12/2021

5) Type of contract

- Works (see 5a.)
- Supplies
- Services (see 5b.)
- Other fields will be active depending on your selection.



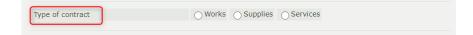


Image 12 Type of contract

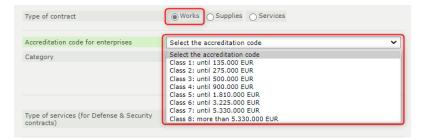


Image 13 Works

5a. Class of company

If you select **Works**, you can also select the class and category of the company (in addition).

The accreditation code is defined for each class (from 1 to 8) depending on the maximum amount.

- You can also click on 2 to search for the accreditation code.
- Use to remove the selected field.

The search is carried out using the selected class AND the primary class.

Method: see explanation of CPV codes (page 18).



Image 14 Search engine

| | Type of contract | ○ Works ○ Supplies |
|------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------|----------------------------------------------------------------------------|
| | Accreditation code for enterprises | Select the accreditation code |
| | Category | ▼ |
| I All types - | Type of services (for Defense & Security | - All types - |
| . Maintenance and repair services | | <u>^</u> |
| . Foreign military-aid-related services . Defence services, military defence services and civil defence services | | |
| . Investigation and security services | | |
| . Land transport services | | |
| . Air transport services of passengers and freight, except transport of mail . Transport of mail by land and by air | | |
| Rail transport services | | |
| . Water transport services | | |
| 0. Supporting and auxiliary transport services | | |
| 1. Telecommunications services | | |
| 2. Financial services: Insurances services | | |
| Computer and related services Research and development services [2] and evaluation tests | | |
| Kesearch and development services [2] and evaluation tests Accounting, auditing and bookkeeping services | | |
| Management consulting services [3] and related services | | |
| 7. Architectural services; engineering services and integrated engineering services; urban planning and land | dscape engineering services: related scientific a | and technical consulting services: technical testing and analysis services |
| 11 | | |

Image 15 Services and type of services

5b. Type of contract (for the sectors Defence and Security)

If you select **Services**, you can also select the type of service.

The contract type "Services" only relates to Security. For this reason, this search option will only show results that relate directly to this sector.

6) CPV codes:

In the contract notice, the contracting authority assigns one or more CPV codes to the dossier. This code refers to the content of the contract.

You can search for and select a CPV code like this:

- Click on the magnifying glass next to the empty field.
- o In the "Search" field (1), type
 - the code for which you want to know the sub-codes;
 - a keyword. Under "by", replace "CPV code with " keyword ".(2)
- Click on Search. (3)
- o In the Search results field, the search engine will show the results that match the criteria. (4)
- Double-click on a code (4) in order to check within the tree structure exactly what this code contains (5).

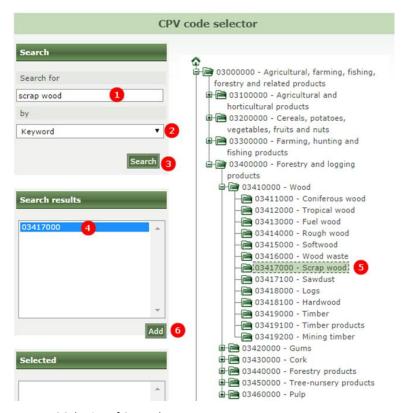


Image 16 Selection of CPV codes

- Click once on the code that you want to select (4) and click on the
 Add button if you want to use the code. (6) The code will appear in
 the Selected field. (7)
- Click on Submit to add the selected codes to the search. (8)
- If you select a primary code, you will see a result that includes all underlying codes.

For example: if you choose the code 2400000000 "Chemicals", you will also see results for codes 24100000 "Gases", 2411000000 "Industrial gases", ... but also for the code 242000000 "Colours and pigments", etc.

e-Notification only takes account of the primary CPV code, i.e. the code that was assigned to the contract. The CPV codes of individual lots are not included in the search.

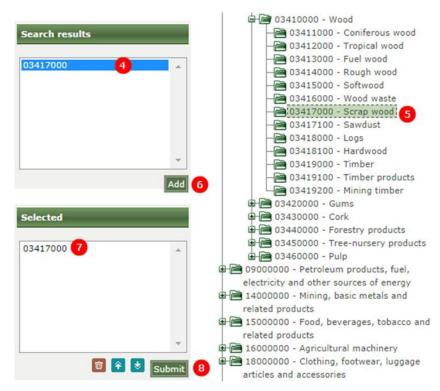


Image 17 Selection of CPV codes (2)

| NUT | S code selector |
|----------------|-----------------------------------------------------------------------------------------------------------------------------------|
| Search | ۵ |
| Search for | ☐ AT - ÖSTERREICH ☐ ☐ BE - BELGIQUE-BELGIË ☐ ☐ BE1 - RÉGION DE BRUXELLES- CAPITALE / BRUSSELS |
| by Nuts code ▼ | HOOFDSTEDELIJK GEWEST BE2 - VLAAMS GEWEST BE21 - Prov. Antwerpen |
| Search | BE22 - Prov. Limburg (B) BE23 - Prov. Oost-Vlaanderen BE24 - Prov. Vlaams-Brabant BE241 - Arr, Halle-Vilvoorde |
| Search results | BE242 - Arr. Leuven BE25 - Prov. West-Vlaanderen |
| | BE3 - RÉGION WALLONNE BEZ - EXTRA-REGIO BG - BULGARIA CH - SCHWEIZ/SUISSE/SVIZZERA CY - KYNPO∑ / KIBRIS CH - ČESKÁ REPUBLIKA |
| | DE - DEUTSCHLAND |

Image 18 Selection of NUTS code



Image 19 Selection postal code

7) NUTS code

The NUTS code is a code that states the location of the authority on the one hand and the place where the works/supplies/services are to be performed on the other hand.

Use the magnifying glass to select the exact region A. Method: see explanation for CPV code.

 Select a primary code and you will see the results including all underlying codes.

For example: if you select the code "BE2 – VLAAMS GEWEST", you will also see the results for the code "BE21 - Prov. Antwerpen", "BE22 - Prov. Limburg", etc.

Using NUTS codes refines the number of searches considerably.

Select the context for which you are adding the NUTS code:

- Place of performance
- (Place of the) Contracting authority



Image 20 Selection of organisation

8) Organisation

If you wish to search for a notice from a particular contracting authority, click on the magnifying glass to search for the organisation.

- Type the organisation acronym in the "Search " field. (1)
- Under " by ", change " Name " to " Acronym ". (2)
- Click on Search. (3)
- Click once on the searched-for result (4) containing the acronym of the organisation and click on Add. (6)
- Double-click on the name (4) to check in the tree structure exactly which organisation is concerned. (5)
- Click once on the result that is now shown under Selected and click on Submit. (7)
- Repeat this procedure until you have selected all organisations in which you are interested.



Image 21 Selection of suborganisations



Many organisations have been subdivided into **suborganisations**.

These only publish in the name of the suborganisation and not in the name of the parent organisation. For this reason, the "Select all suborganisations" tick-box is ticked by default.



Image 22 Bulletin in PDF format

All notices are published in the BDA (Bulletin Der Aanbestedingen [Bulletin of Invitations to Tender]) and are listed in a PDF by date.

Click on the PDF icon in next to the desired date to download a PDF of all publications for that date.

Bulletins from the current month and the three preceding months are shown here. If you wish to search for earlier publications, please contact the help desk.

3.2 Searching for a notice using search profiles

3.2.1 Introduction

You can use search profiles to follow up on public procurements and to be informed automatically when notices are published that are of interest to you.

- First you must create one or several search profiles. You can also activate a messaging service that automatically informs you of notices of interest to you. To do this follow the instructions in section 3.3.2.
- You can also immediately display the search results for a saved search profile on the website. To do this follow the instructions in section 3.3.3.



- A standard search profile (3.3.2.1) shows the dossiers for which an active notice exists.
- A DPS or Qualification system search profile (3.3.2.2) shows the dossiers of this type during their whole life cycle (by default 4 years).

3.2.2 Creating a search profile and activating messaging

3.2.2.1 Creating a standard search profile



Image 23 My search profiles

- As soon as you are signed in, click on My search profiles in the menu on the left (under Environment).
- Enter a name for each search profile you wish to use.
- Enter the search criteria.
- To do this follow the instructions in section 3.2.2.
- You can change your search profiles at any time. Do not forget to your changes.
- Do not forget to check the YES field to receive notifications by email (See Fout! Verwijzingsbron niet gevonden.).
- In the "Additional email addresses" field you can enter up to 3 different email addresses to which the relevant notifications are to be sent.



- These three email addresses are the same for all your search profiles and your favourite dossiers.
- you only receive an email when a notice is published that matches your search criteria.

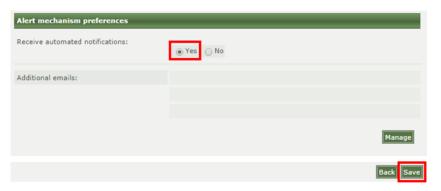


Image 24 Activating messaging

3.2.2.2 Creating a DPS or Qualification system search profile



Image 25 Special search profiles

- In the **Environment** field you can find two additional search profiles:
 - My DPS search profile
 - o My Qualification system search profile
- To make use of these search profiles you follow the same procedure as for standard search profiles (see above).
- Both search profiles show both the active and inactive notices matching the search criteria, and this for the whole life cycle of the dossier.

3.2.3 Showing the result of a search profile



Image 26 Retrieving a search profile result

- Once you are logged in you arrive at the homepage.
- Under **Search profiles** you see the different search profiles that you have saved.
- Click on the name of the search profile with which you want to search.
- You see all active notices matching the search criteria.
- To go back to the homepage click **Home**.

3.3 Browsing the search results

3.3.1 Starting situation

Even if you search using specific search criteria, you will often be presented with a number of results. There is a simple way to find the notice you are looking for.

3.3.2 Method

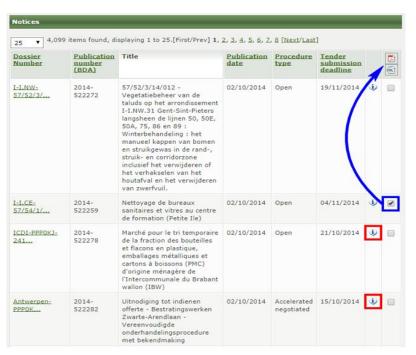


Image 27 Search results

You have various options on the page with search results:

Hover the cursor over the icon volume to see a summary about the notice.

- You can download notices in PDF or XML format . Check the box next to the announcement(s) you wish to download and at the top click on the desired file format. You can now download a zip file containing the notices in the selected format.
- In the **Dossier number** column click on the dossier number to open the dossier. Here you can find:
- o General information (management data/info sheet);
- o The different notices and errata linked to this dossier in order of publication;
- o The tendering specifications (terms of reference documents);
- o The accompanying documents.



Image 28 Show all notices



Image 29 Download all documents

- Click on the PDF icon and choose your language (in case of a multilingual publication) to consult the notice in PDF format.
- Only the 4 most recent notices are displayed; click on Show all notices to display the other notices.
- Click on the name of a document to open or download it.
- To download all documents at once, scroll down and click on Download all documents . All notices, tendering specifications and accompanying documents included in the dossier are downloaded in a single zip file.

Companies downloading the dossier will receive both the original and the corrected notices, the errata and the latest versions of the procurement documents in a zip file. Previous versions of the procurement documents are still available for consultation online.



Image 30 Errata

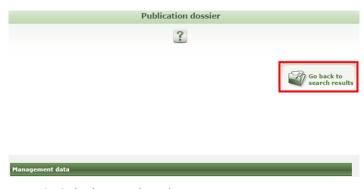


Image 31 Go back to search results

- A public buyer can publish an erratum for different reasons. Errata can be identified on the basis of the suffix shown between brackets:
 - (E): erratum to the notice, along with the corrected (and therefore most recent version) of the notice (recognizable by the version number).
 - **(ED)**: erratum to a document, when new tendering specifications and/or accompanying documents were added.
 - o (STOP): incomplete procedure (discontinuation).
 - o (NA): not awarded.

• To return to the search results page, click on the "Go back to search results" button at the top of the page.

| GO!- GO/IRW/1570 | 2014- 522273 | Wervik BS De Horizon - nieuwbouw met 6 klassen/polyvalente zaal/sanitair en bergruimte dmv Design en Build | 02/10/2014 | Open | 15/12/2014 | 4 | |
|------------------------------|-----------------|------------------------------------------------------------------------------------------------------------------------|------------|------|------------|----|--|
| ville de Visé- PPP050-536 | 2014- 522264 | Rénovation de deux appartements de transit | 02/10/2014 | Open | 18/11/2014 | Ú) | |

Image 32 Back to search criteria

• From the search results page, you can go back to the search criteria by clicking on Back to search criteria at the bottom of the page.

4 Managing my profile and my dossiers

4.1 Business card

4.1.1 Starting situation

You can use the business card to increase your visibility in the e-Procurement applications. Public buyers can look up your company on the basis of the information you have filled in on the business card.

4.1.2 Method

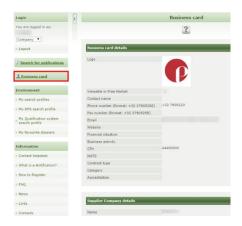


Image 33 Business card details

- To display your business card:
 - Log in as a company.
 - o In the menu on the left click on **Business card**.
- To modify your business card:
 - In the banner at the top of the page, click on Central User Management
 - o In the menu on the left, click on My profile
 - Open the Business card tab.

4.2 Favourite dossiers

4.2.1 Starting situation



| Management data | |
|-----------------------|----------------------------------------------------------------------------------------------------------------------------------|
| Awarding authority | MRMP-L/S - Direction Générale Material Resources - Division Marché Publics - Section "Land Systems" - Sous-section "Services" |
| File reference number | MRMP-L/S-14LS328-F03 |
| Title | Contrat ouvert (2014-2018) portant sur un contrat d'assistance FUL OMNIUM des ambulances SPRINTER 4x4 (partie chassis). |

Image 34 Add to my favourites

- You are logged in.
- You are on the page with Management data
- By adding a dossier to your favourites
 - you can easily go to the dossier without having to look it up again;
 - you can activate a messaging service that informs you of each change to the dossier.

4.2.2 Method



Image 35 My favourite dossiers summary

• Click on the "Add to my favourites" button at the top of the page.



- You are redirected to the My favourite dossiers summary
 - where you can delete the dossier by clicking on the little red cross
 (1);
 - o and where you can subscribe to messaging to follow up on this dossier (2).

You receive an email after each change. If you receive a mail, you must open the dossier on e-Notification to see the changes (e.g. an erratum that has been published, an contract award notice that has been published, etc.).

 The dossiers you have added to your favourites are shown on the home page. You can manage them by clicking on My favourite dossiers under Environment.

5 How do I respond to a notice?

5.1 Downloading a dossier

5.1.1 Starting situation

You are currently in a dossier.

5.1.2 Method





- Scroll down and click on Download all documents.
- All notices, tendering specifications and accompanying documents included in the dossier are downloaded in a zip file.

This function has limitations. If you get an error message while using it, this means that the contracting authority has **uploaded too** many/too heavy documents. In that case you can download the documents one by one.

URLs which make procurement documents available will not be included.

Companies downloading the dossier will receive both the original and the corrected notices, the errata and the latest versions of each procurement document in a zip file. Any previous versions of the procurement document can still be consulted online but will not be included in the zip file.

5.2 Adding to my favourite dossiers

See section 4.2 "Favourite dossiers"

5.3 Access to e-Tendering

5.3.1 Starting situation

- The contracting authority provides the possibility of submitting a tender electronically. In that case you can find an accompanying document in the dossier which explains how you can submit electronically.
- In the other case you can find the information in the notice itself and/or the specifications and/or the accompanying documents.

5.3.2 Method



Image 37 Accessing the e-Tendering platform

- Click on the "Access to e-Tendering platform" button.
- For more info about the use of e-Tendering please visit www.publicprocurement.be

5.4 Participating in a forum

5.4.1 Starting situation



Image 38 Accessing the forum

- You are logged in as a company.
- You are on the page with management data for the dossier.
- The contracting authority has activated use of the forum.

5.4.2 Method



Image 39 Submit a question

- Click on the **View forum** button.
- Click on the button: Submit a question.
- Enter a subject and ask your question.
- Click on Submit question.
- The contracting authority receives a message that you have asked a question.
- As soon as they have answered your question the answer will appear on the site. You are not informed of this by email. You must therefore regularly check the forum.
- You can view questions that have already been answered. This way, you might find an answer without posting a new question.

Annex 1: opening a restricted dossier



Image 40 The invitation document

- If you have been selected by a contracting authority for a negotiated procedure or a restricted dossier, you will receive a mail with an invitation (PDF).
- Read the invitation (InvitationDocument.pdf). This document contains information about the dossier.
- The invitation itself consists of 4 pages.
 - o 1st page: dossier number + name of the selected company.
 - 2nd page: the invitation text written by the contracting authority.
 Read this carefully.
 - 3rd page: this page provides instructions that explain how you can access the dossier and how you can register. Please refer to <u>chapter</u>
 1 of this manual.

Without an account you cannot access the restricted dossier and the accompanying documents (e-Notification) nor can you submit a tender on e-Tendering.

If you are already registered you obviously do not need to register again but you use your existing login credentials.

o 4th page: this page includes information about the dossier.

Dossier parameters:

- BDA number
- Invitation date: date on which the contracting authority sent its invitation.
- Last submission date: the tenders must be submitted to the contracting authority before this time.
- Opening date: at this time the contracting authority will open the tenders received.

Going to the dossier:

Here you will find a link to e-Notification and possibly to e-Tendering. Follow the instructions below to access the dossier.

1. You already have an e-Procurement account

- save the invitation to your hard drive and open it with a PDF reader (e.g. Adobe Reader);
- open https://my.publicprocurement.be and click on "Login" in the menu on the left;
- log in with your username and password;
- scroll down to section 3.2 of the invitation;
- click on the e-Notification link;
- the website will ask you for another password ("Restricted dossier password verification")
- copy-paste the password that can be found below the links in section 3.2 of the invitation;
- click on "Verify password".



- E-mails are generally sent via the address <u>tender.invitation@publicprocurement.be</u>. Add this address to your white list.
- You cannot retrieve this dossier using the search engine. In order to access the dossier, please click on the links in section 3.2. Copy-pasting the links will often result in an error.
- However, we strongly advise you to copy-paste the restricted dossier password to avoid typos.
- On **e-Notification** you will find the tendering specifications. In many cases you will also find a link that allows you to "access the e-Tendering platform". **e-Tendering** is the platform in which you can submit and sign your offer electronically.

2. You don't have an e-Procurement account

Create an account as an enterprise. The relevant information can be found in the manual "User management – enterprises": https://www.publicprocurement.be/fr/documents/user-management-enterprises-pdf

6 How to contact us?



Belgian Federal e-Procurement service

DG Federal Accountant and Procurement

FPS Policy and Support

e.proc@publicprocurement.be

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Visit us at

http://www.publicprocurement.be

e-Notification website: https://enot.publicprocurement.be/

